

## NUCO Travel Privacy Policy

NUCO Travel is committed to protecting our customers' privacy, and takes all personal data collected very seriously. This privacy policy details our data processing practices, and your options regarding the ways in which your personal data is used. If you have any comments or queries with regard to our procedures, please contact us at [info@nucotravel.com](mailto:info@nucotravel.com).

### Your information

We collect data in numerous ways, from numerous sources. The most common is via our online booking system at the time of booking a holiday. In addition, becoming a subscriber to email alerts, entering competitions and purchasing products on our website or over the phone will involve the recording of data. We also monitor customer traffic patterns and site use which enables us to improve the service we provide

### Our Use of Your Information

In order to provide our customers with the level of service they expect and to process transactions, we need to collect numerous fields of data, including, but not limited to, name, age, address, email, phone number and credit/debit card details.

NUCO Travel retains and uses your personal information to provide you with a personalised service. We may use the information to process any transactions you undertake with us and for internal administration and analysis, we may also give you details of offers which we think will be of interest to you.

We never share your personal information with third parties for marketing purposes without your express consent. If we have to send your information internationally including to countries outside the EEA, please be aware that some of these jurisdictions' levels of protection of personal information may not be as secure as those in the UK.

We may also use information in aggregate (so that no individual customers are identified) for marketing and strategic development purposes.

### Cookies

"Cookies" are small pieces of information sent by a web server to a web browser, which enables the server to collect information from the browser. You can find out more about the way cookies work on [www.cookiecentral.com](http://www.cookiecentral.com). NUCO Travel may use cookies for a number of purposes, for example to enable us to simplify the logging on process for registered users and to help ensure the security and authenticity of registered users. You do not need to allow your browser to accept cookies in order to browse much of our web site or to access many of our services if you wish not to.

If you have registered through our website or booking system, your computer will store an identifying code in the cookie which will save you having to type in your email address each time you return to the site. Other than this, we do not store your password or any other information in the cookie, or use it for any other purpose.

### External Websites

Our website may contain links to external web sites which are outside our control and are not covered by this Privacy Policy. If you access other sites using the links provided, the operators of these sites may collect information from you which will be used by them in accordance with their privacy policy, which may differ from ours.

### Opt-Out Policy

We like to hear your views and comments to help us improve our service at NUCO Travel. From time to time, we may contact you by post, email, telephone or fax to ask your opinions. If you do not want to be contacted for this purpose or receive any communication from us at any time, please email [info@nucotravel.com](mailto:info@nucotravel.com).

### Data Protection Legislation

In the UK we operate in accordance with applicable data protection legislation acts of 1984 and 1998.

### Your Rights

You are entitled to a copy of the information we hold about you at any time. Please write to us at NUCO Travel, Suite L1, The Institute, Cheadle Green, Cheshire, SK8 2BD.

If you have any questions about our privacy policy, or have any concerns at all, please be sure to contact us immediately as all the business that we do incorporates our privacy policy.